



## MALAYSIAN SOCIETY FOR QUALITY IN HEALTH

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### TRAINING PROGRAM

<b>TRAINING TITLE</b>	: Centralised Online Training MSQH Hospital Accreditation Program 6th Edition Standards
<b>DATE</b>	: 23 – 24 January 2024
<b>DURATION</b>	: 2 Days
<b>MODE</b>	: Online
<b>PLATFORM</b>	: Zoom
<b>TRAINING FEE</b>	: RM 500 (Member), RM 600 (Non-Member) - Inclusive of 6% SST
<b>HRD CORP SCHEME</b>	: Claimable

### TRAINING OUTLINES

1. The 6<sup>th</sup> Edition Standards
  - a. Reviewed and refined criteria in the 5<sup>th</sup> Edition Hospital Accreditation Standards
  - b. Additional special requirements and Cluster services standards for MoH Hospitals
  - c. Incorporating the 5<sup>th</sup> Edition ISQua social and health care standards new requirements
  - d. Adoption of Patient Safety goals (WHO and Malaysian Patient Safety Goals 2.0)
  - e. Standards for new services
2. Reinforced Rating System
  - a. Criteria rating and individual services rating
  - b. Implementation of a stricter Accreditation Award criteria
3. Survey administration and survey process in a changing (turbulent) environment

### OBJECTIVE

At the end of the training, the participant will be able to:

1. To train participants on the MSQH Hospital Accreditation 6<sup>th</sup> Edition Standards, Rating system and Survey process

### LEARNING OUTCOMES

1. Able to understand and interpret the MSQH Hospital Accreditation 6<sup>th</sup> Edition Standards and the application of the rating system for pre-survey self-assessment.

### TARGET GROUPS

Targeted to all Medical Staff/Clinicians including Quality Managers, Patient Safety Officers, Nurses, Allied Health Staff and Other Hospital Staff.

# TRAINING SCHEDULE

## CENTRALISED ONLINE TRAINING MSQH HOSPITAL ACCREDITATION PROGRAM 6TH EDITION STANDARDS

### DAY ONE

TIME (MYT)	TOPIC	TRAINER
0800am	Zoom Registration	
0830-0900am	Welcome Address	Datuk Dr Heric
0900-1030am	<b>Part I. Overview on MSQH and National Accreditation Programme (NAP)</b>	Prof Dato' Dr Rahim
1030-1045am	Bio Break	
1045-1230pm	<b>Part II. Environmental, Facility Engineering and Biomedical systems. Overview.</b>	Dr Ir Ts Yahaya
1230-0100pm	Q & A Session	
0100pm	<b>END OF DAY ONE</b>	

### DAY TWO

TIME (MYT)	TOPIC	TRAINER
0800am	Zoom Registration	
0830-0945am	<b>Part III. a) The 6th Edition Standards – Clinical Governance and Services</b>	Prof Dato' Dr Rahim
0945-1045am	<b>Part III. b) The 6th Edition Standards – Hospital-wide standards (Generic)</b>	Matron Norhayati
1045-1100am	Bio Break	
1100-1200pm	<b>Part III. c) The Rating System</b>	Prof Dato' Dr Rahim
1200-1230pm	<b>Accreditation and Survey Administrative Process - Onsite, Hybrid &amp; Virtual</b>	Ms Noramiza
1230-0100pm	Q & A Session	
0100pm	<b>END OF TRAINING</b>	